

Keyworker

Team	The Prevention Alliance
Salary	£26,208 per annum
You will report to:	Alliance Manager
You will manage:	N/A

The Prevention Alliance is made up of the following five not for profit organisations who work together to deliver Stockport Support Hub and Your Support in Stockport: Age UK Stockport, Jigsaw Support, Nacro, Stockport Homes and Talk Listen Change (TLC).

The TPA are commissioned by Stockport Council to deliver Stockport Support Hub and Your Support.

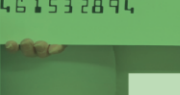
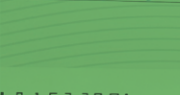
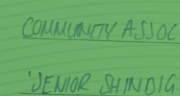
Our Key Workers provide a single point of contact, and work with people to provide practical support such as finances, housing and access to other support offers to help improve their wellbeing.

You will help people find their own solutions, achieve their goals and improve their wellbeing and independence.

You will provide advice, guidance, and challenge to build resilience and ensure people have networks in place to self-manage and live independently for the future.

Your responsibilities will include:

- ✓ Providing comprehensive information, advice, and one-to-one.
- ✓ Help people to identify and develop their own solutions.
- ✓ Help people identify their strengths and build confidence.
- ✓ Explore and build informal networks of support.
- ✓ Identify and reduce risks.
- ✓ Work assertively to engage people.
- ✓ Provide a holistic approach to achieve long-term solutions.
- ✓ Work collaboratively and in partnership with other agencies and services.
- ✓ Identify and act on safeguarding concerns.
- ✓ Collect and record information and data as required.
- ✓ Communicating effectively, assertively, and diplomatically with a wide range of stakeholders, including the public, other professionals, and statutory agencies.
- ✓ Building and maintaining trusted and productive relationships
- ✓ Thinking creatively and applying innovative approaches to achieve the best outcomes for people accessing Your Support.
- ✓ Working as a lead professional to co-ordinate a multi-agency approach where required.
- ✓ Taking positive risks, being resilient and valuing diversity.



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About you:

- ✓ Experience working with vulnerable people, taking a person-led, strength-based approach.
- ✓ Knowledge and understanding of the experiences of vulnerable people and the barriers they might face.
- ✓ The ability to signpost people and provide information and advice, sometimes in crisis situation and to people with complex needs.
- ✓ The ability to deliver a person-led, strength-based approach.
- ✓ The ability to encourage, motivate and support people to develop.
- ✓ The ability to develop personal plans to achieve positive outcomes.
- ✓ The skills to manage a demanding workload, prioritise competing demands and work flexibly in line with the needs of the service.
- ✓ A willingness to work alone with people in their homes and at community locations.
- ✓ Good literacy and numeracy skills.
- ✓ Good IT skills and an ability to utilise IT systems and solutions

What we offer:

Pension

Access to a Social Housing Pension Scheme (SHPS).

Annual Leave

26 days, increasing to 28 days after 5 years' service.

Health Cash Plan

Claim back a proportion of your everyday healthcare and medical expenses.

Retail Discounts

Access to discounts providing savings on food and shopping.

Flexible Working

Flexible/Hybrid working, to ensure a healthy work life balance.

Work Pattern

Full Time
37 Hours

Core Values

Ambition

We have the ambition & courage to challenge; translating this into commercial success & brilliant outcomes for customers.

Social Responsibility

We always try to do the right thing; using our role as a service provider, employer & buyer to generate trust, build our communities & empower our people.

Passion

We have a passion for what we do; with positive, motivated & enthusiastic staff who enjoy their work.

Innovation

We are innovative in everything we do; with the agility, creativity & edge to keep defying expectations & delivering fresh & exciting things.

Respect

We treat each other with respect; supporting & inspiring one another & collaborating across teams & partnerships.

Excellence

We continually improve how we work; challenging the status quo, learning from what goes well & always being professional.



INVESTORS
IN PEOPLE

Platinum
Until 2025



Health &
Wellbeing
Award

